



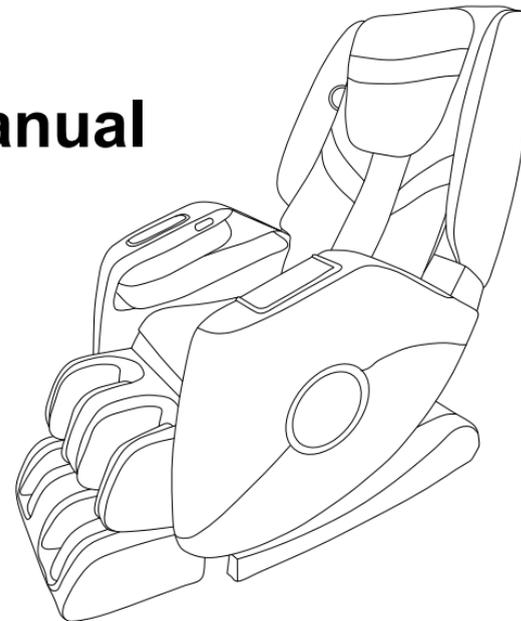
*Make your life healthy
and beautiful every day!*

**Safe Store, 198 - 202 Waterloo Road, Birmingham B25 8LD
0333 577 9597, www.vcomfort.co.uk**

Massage Chair

User 's Manual

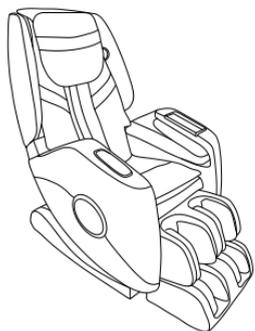
**Kalkoona Max
RK1912**



Please read SAFETY INSTRUCTIONS carefully before using the chair.

Content

Thank you for choosing this massage chair.
Please read this user's manual carefully before using the massage chair and keep this manual in a safe place for further reference.



Safety Precautions	2
The parts name and function	10
Control panel Operation	11
Accessibility	13
Use of Intelligent Voice Control	14
Operation instruction	15
Cleaning and Storage	18
Troubleshooting	19
Information Center	20
Specification	21

- The massage chair is used in the general family. Please do not use any other purpose to avoid accidents.
- 1 • When an abnormal condition such as an abnormality or a fire occurs, immediately unplug the power plug and stop using it.

Safety Precautions

- Please read the safety precautions carefully before use, and use this product correctly.
- The precautions prompts the safety and proper use of the product in order to prevent possible harm or damage to the product, the user and others.
- This precautions based on possible severity of damage due to incorrect operation by means of two reminders, warning and caution. Content related to security is very important. Be sure to follow.

 Warning	Incorrect operation may cause serious harm to the user.
 Caution	Incorrect operation may cause injury and damage to the user.

Example

	The sign is used to inform the content of the warning and caution. The left sign generally used with warning or caution.
	⊘ The sign is used to tell the instructions in the diagram that there is a specific description of the content. The left sign indicates disassemble is forbidden.
	The sign is used to inform the mandatory or necessary content.

- Please keep this manual in a safe place for further reference.



WARNING

Please stop using the massage chair immediately when abnormal or damaged situation. When following status happened, it may cause fire or get an electric shock if you continue using.

Please immediately shut down the power, pull out the power plug from socket. Then please contact the distributor for repair.



- Please power off immediately if smoking or with abnormal noise, after confirm safe, please contact the distributor for repair. Self maintenance is forbidden to avoid danger.



- Water go into the internal of massage chair.
- Something fall into the internal of massage chair.
- Massage chair drop or fall down heavily, or body case is damaged.



Caution



Must obey

- Please stop using the massage chair immediately if your body feel abnormal in the process of using, and please consult a doctor.
- Please put the product in flat floor to avoid injury or accident, and check if the power switch is work normal before using the massage chair .

Safety Precautions



Warning



Forbidden

The following people who are not suitable to use this chair
Thrombosis (Blood disease, Severe Aneurysm, Acute vein tumor), All kinds of skin disease or Skin infection (Subcutaneous tissue inflammation) and so on.



Must obey

The following people before using, please consult the doctor.

1. Patients with implantable medical devices in the body who are easily affected to electromagnetic damage.
2. Malignant tumor patients.
3. Cardiac.
4. A woman in pregnancy or in a physiological cycle.
5. Diabetes, Patients with peripheral circulation disorder.
6. Perceptual disturbance.
7. There is a scar on the massage area.
8. The person who have a fever temperature more than 38 degrees, such as: Acute inflammation .
9. Seriously ill and physically weak people.
10. Fracture, Patients with acute bone pain.
11. Muscle sprain, Muscle inflammation patients.
12. In addition, those who are in poor physical condition, feel uncomfortable with the body or need to be quiet, please use it with caution.
13. People who are not sensitive to heat or people who are allergic to heat must pay attention when using it, or do not use it.

In addition, people with bad physique, feel unwell or need to be quiet, please use it carefully. This product massage program a cycle of 15 minutes, please avoid continuous massage at the same area. If you need to continue using it, please stay at least 30 minutes apart. Avoid excessive stimulation of the muscles or nervous system.



Warning

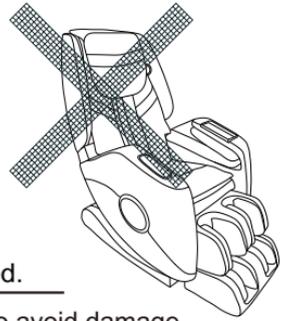
 Prohibit wet hand	Don't use it with wet. Avoid electric shock or mechanical fault.
 Guard against damp	Don't dip into water or other liquid, or keep in the bathroom in case of electric shock or mechanical fault;
 Must obey	Pay attention to use it without people or pet around;
 Prohibition of disassembly	It is prohibited disassemble, repair the chair or power cord, control board parts to avoid the electric shock, fire or mechanical fault. If the power cord damaged, please contact the manufacture or the qualified professionals to repair;
 Prohibition	Don't damage the power cord; The power cord must without damage, without bending, pulling, wring, winding or damaged. No heavy hanging on the power cord. With the risk of electric shock or fire in use the damaged power cord.

Safety precautions



Warning

 Forbiden	This product is suitable for people under 100kg. Don't let perceptual disabilities patients and Children use or close to this chair.
	Insert the plug of the chair into correct and suitable power socket. Don't use other electric power rated voltage to avoid fire , electric shock or any breakdown Any broken, reprocess, knotted, twisted power cord or pressed under heavy cargo is not allowed to use.
	Children or pets are not allowed to play on the chair , especially during massage. Standing or sitting on the back or armrest is not allowed either .
	Don't put hands or feet in the gap of the chair to avoid accident or injury .
	Don't massage head or belly to avoid body discomfortable.
	Don't use at bare skin to avoid skin lesions.
Check leather or cloth material on the back and other areas is broken or not. If broken, even though it is small , please stop to using the chair , unplug the power and have it repaired.	
Please take off the jewelry during arm massage to avoid damage.	



If your body feels abnormal during use, discontinue using immediately and consult a doctor.



Caution

 Must obey	<ul style="list-style-type: none">● When the power failure, please turn off the power switch immediately, and pull out the power plug, so as not to power the accident.
 No wet hands	<ul style="list-style-type: none">● It is not allowed to touch the power outlet, plug or power cord with a wet hand to avoid electric shock
 Unplug	<ul style="list-style-type: none">● When not use it, or power failure during use, be sure to pull out the power plug, so as to avoid leakage, electric shock or fire accidents.● When cleaning , be sure to pull out the power plug from the power outlet to avoid fire or electric shock● When you unplug the power plug, please do not pull the power cord directly, but grab the plug to pull out to avoid electric shock, short circuit or fire accidents, in addition, please check the power cord and power plug regularly.
 Forbidden	<ul style="list-style-type: none">● After drinking, you can not immediately use this product, so as not to feel unwell.● Do not hang heavy objects on the power line to avoid electric shock or fire accident.● Do not use this product near fire or heater. Do not smoke when using. Do not use on floor heating or other heating equipment, so as to avoid fire.

7

Safety precautions

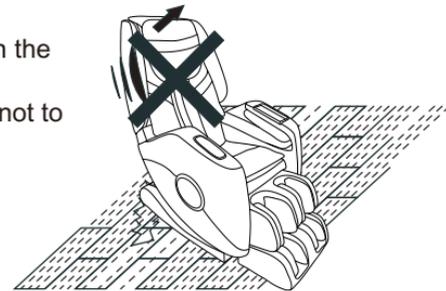


Caution



Forbidden

- 1、 Don't pull hard or strike the surface with a knife and sharp object in case of injury or accident.
- 2、 Do not bend and pull the power cord so as to avoid fire.
- 3、 Damage of power cord and power plug , don't use the products so as to avoid electric shock, short circuit and fire.
- 4、 Don't put your hands and foot deep into the cracks of the product.
- 5、 Do not use an external force on the movements of the parts, to avoid fault injury.
- 6、 Don't use it while asleep , unconscious use can cause injuries and physical discomfort.
- 7、 Don't force the product to move on the ground.
- 8、 Place it gently after moving so as not to damage the floor.



8



Caution

This product is only for home use.

Do not use this product with a blanket, etc., to avoid fire accidents caused by the high temperature inside the machine.

Make sure to connect the plug and socket well and no rubbish on it. Do not use power strip to avoid electric shock or short circuit or fire.

Do not tread or stand on the chair. Do not put weights on it to avoid hurt or machine failure or accident.

Do not use the product near fire or inflammable gas to avoid product deformation or failure or fire.

Do not use the product in the chemicals' high floating concentration environment such as oil gas, etc. to avoid product deformation or failure or fire.

Do not clean or spray the product with organic solvent, ethyl alcohol or pesticide to avoid machine crack or electric shock or fire.

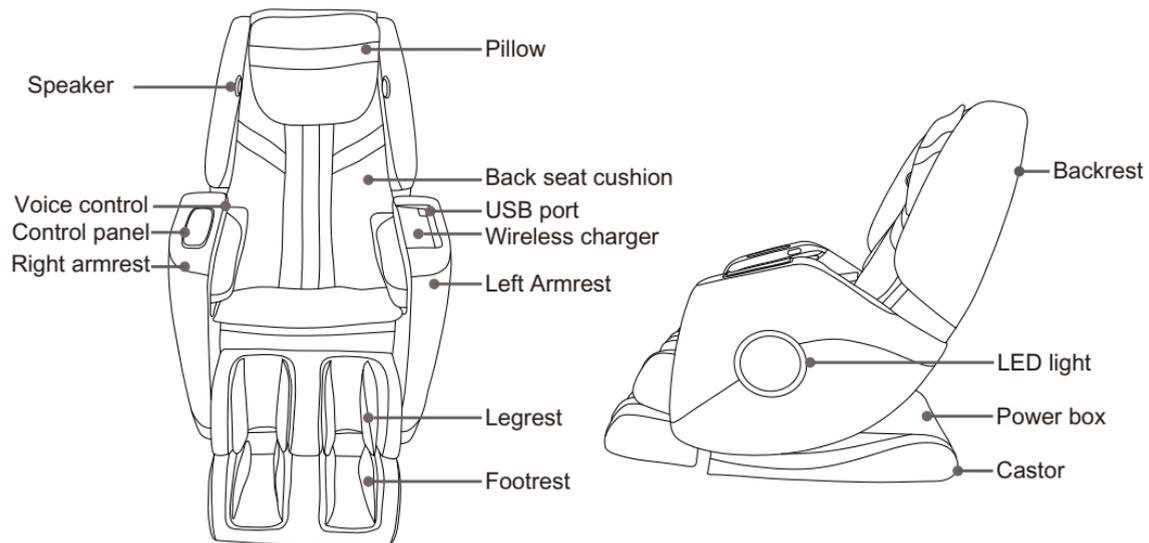
During working, do not let children or disabled get close to avoid hurt.

The disabled or paralyzed should not use the product to avoid body discomfort or hurt.



Forbidden

The parts name and function



Control panel Operation



11

- On/Off button:** Press this key in standby state, the massage chair will enter the power-on state and run the first auto program; in the power-on state, when the massage chair need to be turned off, press this key, the massage chair will be turned off and reset.
- Pause button:** Press this key in the power-on state, all functions will stop working and the red pause indicator will be light on, all other buttons will be invalid except the power switch and pause button; press the pause button again, the red pause indicator will be light off, the function and instructions, lights return to normal operation.
- Fixed-point button:** In the power-on state, when choose the manual massage (kneading, tapping, kneading and knocking), press the fixed-point up/down button, the mechanism will according to fixed point to massage, long time to press the up button (down button), the mechanism will adjust the fixed-point position upwards (downwards), when loose this button, the mechanism will stop at the current position for fixed-point massage. If you want to quit the fixed-point massage, just press the part button, and then quit the fixed-point massage and enter the part massage.
- Sitting posture adjustment button:** In the power-on state, long time to press the sitting posture adjustment up button (down button), the whole chair will adjust the posture upwards (downwards), and it will stop at the current posture when loose this button.
- Sitting posture adjustment button:** In the power-on state, turn the gesture counterclockwise (clockwise) in this area, the sitting posture can be adjusted, and the chair will stop adjusting when it is released.
- Unlock button:** In the power-on state, the hand controller will enter the lock mode when there is no operation for more than 30 seconds, and it cannot be operated at this moment. Press and hold the unlock area for 2 seconds to unlock the hand controller, and the hand controller can operate normally. The backlight brightness of the button is reduced in locked mode, and recovered after unlocking.

- Auto button:** Press this key in the power-on state to cycle through three auto massage modes: auto mode 1 (indicated in red), auto mode 2 (indicated in green), and auto mode 3 (indicated in yellow). Every time you switch a mode, it start a new mode from the first step of each auto mode. When first enter the auto mode, the whole chair posture will automatically lie down at a certain angle.
- Manual button:** In the power-on state, press this key to enter the manual massage mode, the back mechanism is turning on the kneading massage (indicated in red)/tapping massage(indicated in green)/kneading and percussion massage (indicated in yellow)/close or shiatsu (in the case of fixed point, the technique is closed; In the case of part selection, it is acupressure, the indication is blue, and the speed can't be adjusted) to switch between four states.
- Zero Gravity Button:** press this key in the power-on state, the chair will enter the lying down zero gravity state, the indicator light will be red, press this button again, the chair will return to the original state, and the indicator light will be off.
- Part button:** Press this key in the power-on state to enter the manual massage mode, the massage mechanism will cycle through the whole body (indicated in yellow), upper body (indicated in red), and lower body (indicated in green) for the selected massage function (if no kneading or knocking/tapping massage are selected, it will be shiatsu massage).
- Heating button:** In the power-on state, press this key to turn on the heating function (the heating indicator light is on), and the heating function of the back and legs is turned on. Press the heating button again to turn off the heating function (the heating indicator light is off).
- Speed button:** in the power-on state, press this key, when kneading, tapping or any functions is selected, the speed key is valid; press the speed key once, the speed is at low speed (indicated in blue), medium speed (indicated in green) and high speed (indicated in red), and the indicator light corresponding to the speed gear is on. In non-manual mode, press and hold for more than 5s to turn off/on the armrest light, and the indicator flashes twice after the finger is away. The massage chair has the armrest light turned on by default.
- Roller key:** In the power-on state, press this key to turn on the foot roller function, the default is low speed; press this key again to turn on the high-grade roller function; press this key again, the roller function is turned off. The function circles in turn, roller speed is low (the indicator is green), the roller speed is high (the indicator is red), and the roller is off (the indicator light is off).

12

Control panel Operation

00 Air pressure button: Press this button to enter the manual air pressure massage mode when the power is on, and you can select low air pressure, medium air pressure, high air pressure and manual air pressure off. Indicator light of relative level (low - blue, medium - green, high - Red) is bright

Accessibility

Bluetooth	In standby and power-on state, turn on the bluetooth function of mobile phone, bluetooth device can be searched and Connected (compatible with Android and ios) and play music via Bluetooth
USB	The USB charging port can charge your phone.
Wireless charging	Provides wireless charging up to 10W (depending on the phone model)

Attention

1. Touch key just need touch operation, do not need to press hard.
2. Touch for single point recognition, when doing gestures or touching a key, other keys can't be touched.
3. Gesture is ended with finger away from the panel, do not do different gestures consecutively.
4. Gesture need at least a quarter circle to identify, rotation gesture need to be at a constant and consecutive speed, can't exceed the recognition range.
5. Please do not press two or more keys at the same time, in order to avoid malfunction.
6. Before choosing the massage mode, please sit in the chair then start the program.
7. Do not splash water or other liquid on control panel.
8. When using, do not impose the external force in any part of the product, in case of causing injury, or product malfunction.

13

Use of intelligent voice control (With voice control function)

In the standby state, press the power switch of the control panel to enter the power-on state, and the voice recognition system enters the waiting state.



- When using the speech recognition function, it is necessary to say the wake-up words "Hello,Kiri" before the system can recognize the following voice control words; If no voice command is given out within 20 seconds after the voice mode is enabled, the system disables the voice mode automatically.
- After the massage chair recognizes the voice control words, there will be corresponding speaker voice feedback, indicating that the command recognition is successful. If there is no voice feedback from the speaker, the command recognition fails or the current status does not support this function.

Voice control words:

Wake-up words: Hello, Kiri

1.AUTO Massage 2.Manual massage 3.Manual Speed Adjustment 4.Manual Position Adjustment 5.Manual Air Massage 6.Foot Rollers 7.Zero Gravity

- Please say the above voice command in standard English, if not recognized, pause for 2 seconds, raise your voice and try again.

14

Instructions

Prepare before using

- Check the condition of the product, whether it is damage or not.
- Move the product to a flat floor.

 Caution	
 Ban	<ul style="list-style-type: none">※ Do not move when the product is in use.※ Do not drag the product on the ground, or pull the power cord to move the product.

 Caution	
 Must obey	<ul style="list-style-type: none">※ Make sure the power cord is not damaged.※ Before plugging in the power supply, make sure that the product power switch is off.

Usage

Switch on

- 1**
 - Plug the power plug into the socket.
 - Turn on the switch on the power box on the lower backrest of the product.

Operation button

- 2** Press the on/off key of the control panel to make the massage chair turn on and run the first automatic program.
- 3** Press the massage program button on the right armrest control panel to select an automatic massage program .
- 4** Automatic stop after the working time
After about 15 minutes, the massage will stop automatically.
Press the on/off key of the control panel to turn off massage chair.

Prepare to stop the massage at midway ⇨ Press the pause button ⇨ message stop

- ※ Please sit in the massage chair and turn it on.
- ※ The indicator light of the selected massage mode key is lit up when the massage program is selected, and off when it is closed.
- ※ The rated time of all massage programs is 15 minutes. If you need to continue to use it, please wait for 30 minutes.

After massage, turn off the switch on the power box on the lower backrest of the product. If not use for long time, please unplug the power plug from the socket.

Please note:

- ※ Children can only use this product under strict supervision of the guardian;
- ※ Pressing the pause button is only stop massage, the chair is still in working state. Turning off the switch on the power box on the lower backrest is really cutting the electric power.

Cleaning and Storage

Cleaning

- Before cleaning please confirm the power switch is shut down, and the plug is removed from the socket.
- Please use dry cloth to clean the surface of product and control board.
- The heavy soiled areas can be wiped with a wet cloth or neutral detergent, then clean with dry cloth.

Warning

- Keep away from heat, fire or exposure to direct sunlight.
- When cleaning the chair, don't use the organic solvent or alkaline bleach to avoid discolor, transformation, suffering crack.

About the waste disposal

- About the Waste Disposal, please obey the local control regulations.

For a long time non-use

- Turn off the power switch when you want to store the chair.
- Please keep the power line and hand controller in good condition when you store it.
- Please store it in a dry place after cleaning up the dirt and dust

Troubleshooting

Before asking for repair, make sure if there are any problems after trying the solutions given in this troubleshooting guider. Contact the vendor or your nearest service center for assistance.

PROBLEM	CAUSES	SOLUTION
Noise during operation	Components are working	Constructure inherent will not effect on operation
The chair can't working	The plug is in loose connection The switch is on "Off" position	Plug in the socket switch on the power
The chair stop during working	Time up and all of massage program back to standby	Restart the program after 30 minutes

Information Center

To repair or consult related products, please contact the distributor or after-sales service.
Please refer to the warranty card for details.

- In order to answer the customer correctly, the call to the company may be recorded.
- The contents and personal information of the consultation or delegation may be provided to the company's affiliated offices.
- If the customer need to repair chairs to the door, please send the request to the after-sales service.

Friendly reminder



Carry on the spot check to the household appliance that used many years .	
Whether there are any of the following phenomena	<ul style="list-style-type: none"> ● Abnormal heating of power cord or power plug ● It has a burnt smell and a peculiar smell ● The power line has a deep scar or distortion ● Other exceptions or faults

To prevent accident, please turn off the power switch, and pull the plug from the socket.
Please be sure to entrust the dealer for repair, please consult the dealer for related expenses.

- ※ Our company shall not bear the direct and indirect losses caused by improper use of this product, and third party liability. Please accept our apologies! The product upgrade and change no further notice.
- ※ The color of the goods or the printing may be slightly different, please forgive!

Specification

Product Name	Massage Chair	Model Name	Kalkoona Max
Power	120W	Model No	RK1912
Input voltage	100-240V~ 50/60Hz	Space Saver	Yes, 0 cm
Packing size	1285*770*1165mm	NW/GW	68.4/89.2kg

User Recommendation:

Recommended User weight (Max) : 180 cm

Recommended User weight (Max) : 120 kg

Advised usage in one session: 30 Minutes