



**UK Leading Massage Chair Brand**

**Safe Store, 198 - 202 Waterloo Road, Yardley, Birmingham, B25 8LD**

**London Showroom: No 9, 861 Coronation Road, London NW10 7PT**

**Birmingham Showroom: 425-Tyburn Road, Birmingham, B24 8HJ**

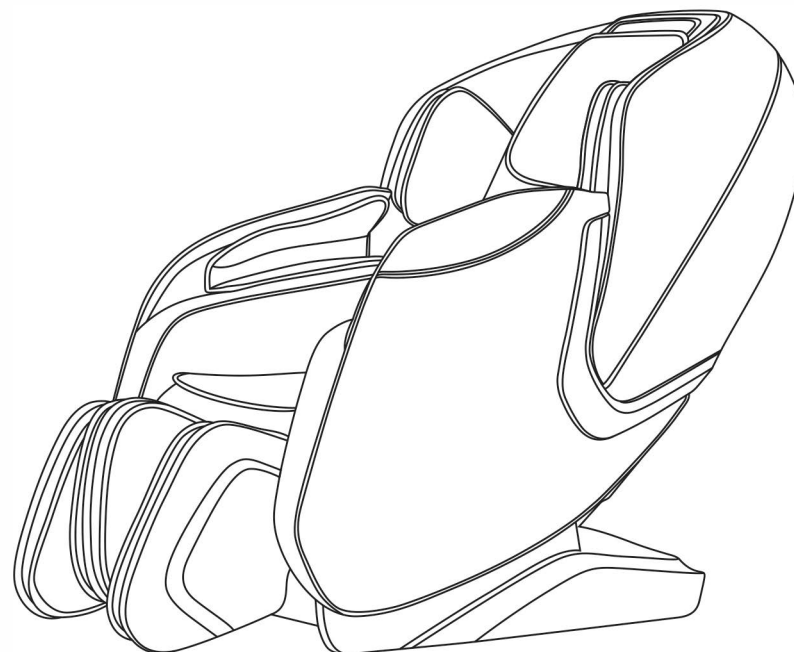
**Website:** [www.vcomfort.co.uk](http://www.vcomfort.co.uk) **Email:** [info@vcomfort.co.uk](mailto:info@vcomfort.co.uk)

**Tel:** 0333 577 9597



## **PROVEND A300-11T MASSAGE CHAIR**

Operation Instructions



Thanks for purchasing this product. Please read this manual instruction carefully in order to know how to use this product correctly before operation. Please pay more attention to some important safety warning and keep this manual book properly for future use.

Note: Our Company reserves the right to revise the design and description of this product without any further notice. Please refer to the actual color of this product.

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## Safety and maintenance

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### 1. Important Safety Warning.

- Don't allow children to touch moveable part of this product.
- Please use well-grounding power supply suited to this product.
- Please pull out the plug after use or before cleaning to avoid injury or Damage to the product.
- Please operate this product according to this manual instruction.
- Don't use accessories which are not recommended.
- Don't use this product outdoors.
- Please read this manual instruction carefully before operation.
- Any other usage that is not listed in this manual instruction is forbidden.
- 20 minutes of usage each time is recommended.
- Please don't use it if the leather is broken or damaged.
- Please don't use it if the cover or leather is damaged.
- Please don't use it if the radiator hole is covered or blocked.
- Please don't drop anything into this product.
- Please don't fall asleep while using this product.
- Please don't use it if drunk or feel unwell.
- Please don't use it within one hour after having meal.
- Please don't make the massage function too strong for avoiding Injury.
- Please do not carry fragile, explosive and combustible materials in your pocket such as mobile phones, lighters and so on, when using massage chair.

### 2. Environment for usage.

- Please don't use it under high temperature and moist environment such as bathroom.
- Please don't use it immediately while the environmental temperature changes sharply.
- Please don't use it under heavy-dusty or caustic environment.
- Please don't use it where there is not enough space or not good ventilation.

### 3. People who are not suitable to use this product.

- People who are suffering from osteoporosis are not suitable to use this product.
- People who are suffering from heart disease or carrying electronic medical equipment such as heart pacemaker are not suitable to use this product.
- People who are suffering from fever are not suitable to use this product.
- Pregnant women or women that are in menses period are not suitable to use this product.
- People who got injured or skin disease are not suitable to use this product.
- Children under 14-year old or people mentally unbalanced without being Supervised are not allowed to use this machine.
- People who are told by doctor to have rest or people who feel unwell are not suitable to use this product.
- People whose bodies are wet are forbidden to use this product.

### 4. Safety.

- Check the voltage if it is suitable to the specification of this product.
- Don't use wet hand to pull the plug.
- Don't make water go inside this product to avoid electric shock or cause damage to this product.

## Safety and maintenance

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- Don't damage the wires or change the circuit of this product.
- Don't use wet cloth to clean the electric parts such as switch and plug.
- Be away from this product under power cut state to avoid injury if the power comeback suddenly.
- Stop using this product while it works abnormal, and please consult local agent immediately.
- Stop using this product if you feel unwell, and please consult health care doctor.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Service agent or similarly qualified persons in order to avoid a hazard.

### 5. Maintenance.

- This product should be maintained by certain appointed agents, users are prohibited to disassemble or maintain by themselves.
- Please don't forget to cut the power after usage.
- Don't use this product if the socket looses.
- If this product will be left unused for long, please curl up the wires and reserve this product in dry and dustless environment.
- Don't reserve this product under high temperature or near fire and avoid longtime direct sunshine.
- If the detachable cord / supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a Hazard.
- Please clean this product by dry cloth. Don't use thinner, benzene or alcohol.
- The mechanical components of this product are specially designed and made, it is not necessary to be specially maintained.
- Don't use edged res to thrust this product.
- Don't roll or pull this product above uneven ground, it should be lifted before moving.
- Please use it intermittently; don't make this product work continuously for long.

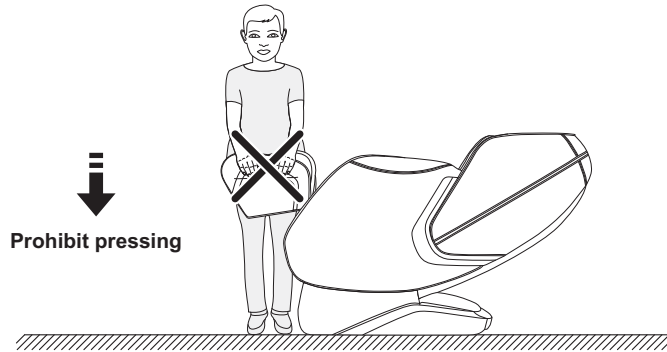
### 6. Solution of ordinary malfunctions.

- It is nature movement voice if the motor sounds while in usage.
- If the controller can't work normally, please check the plug and socket if they are connected strongly and make sure the switch is turned on.
- If the rated working time is over, the product will automatically activate the power-off button; If this product works continuously for long, the temperature protector will make the product automatically power-off, it should be used again after half an hour's rest.

## Safety warning

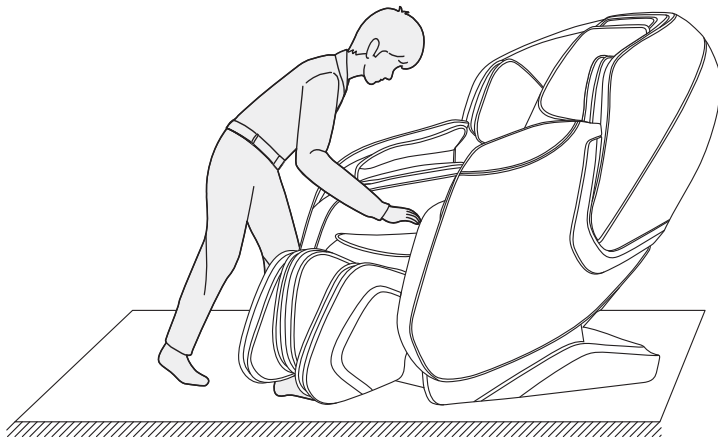
### ⚠ Warning

When the footrest lifting, people should not apply pressure on the footrest to avoid the massage chair falling forward to damage the product or cause personal injuries.



### ⚠ Warning

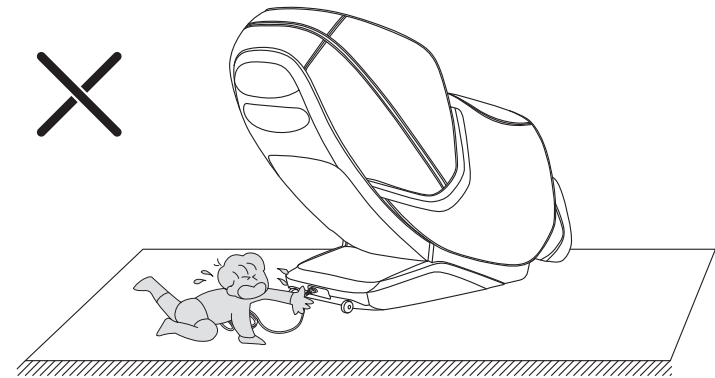
Before sitting on the massage chair, make sure that the massage hand stays in the seat cushion position to avoid discomfort to the buttocks during the body pressing down and damage to the massage hand.



## Safety warning

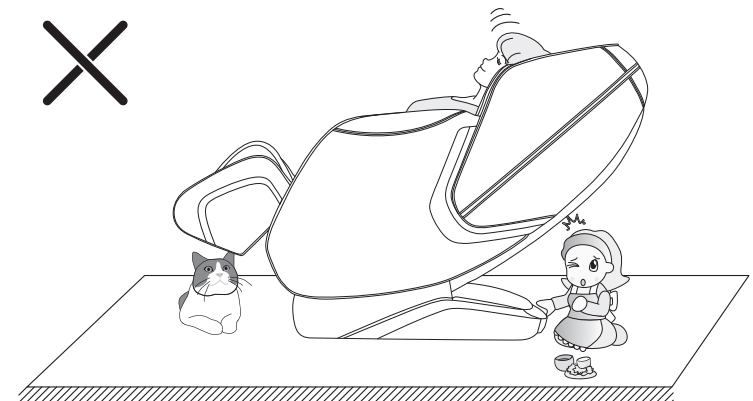
### ⚠ Warning

Do not pull the power cord when standby or connected to the power supply, so as to avoid product damage or accidents of getting an electric shock; it is suggested to unplug the power cord and store it when not using the massage chair.

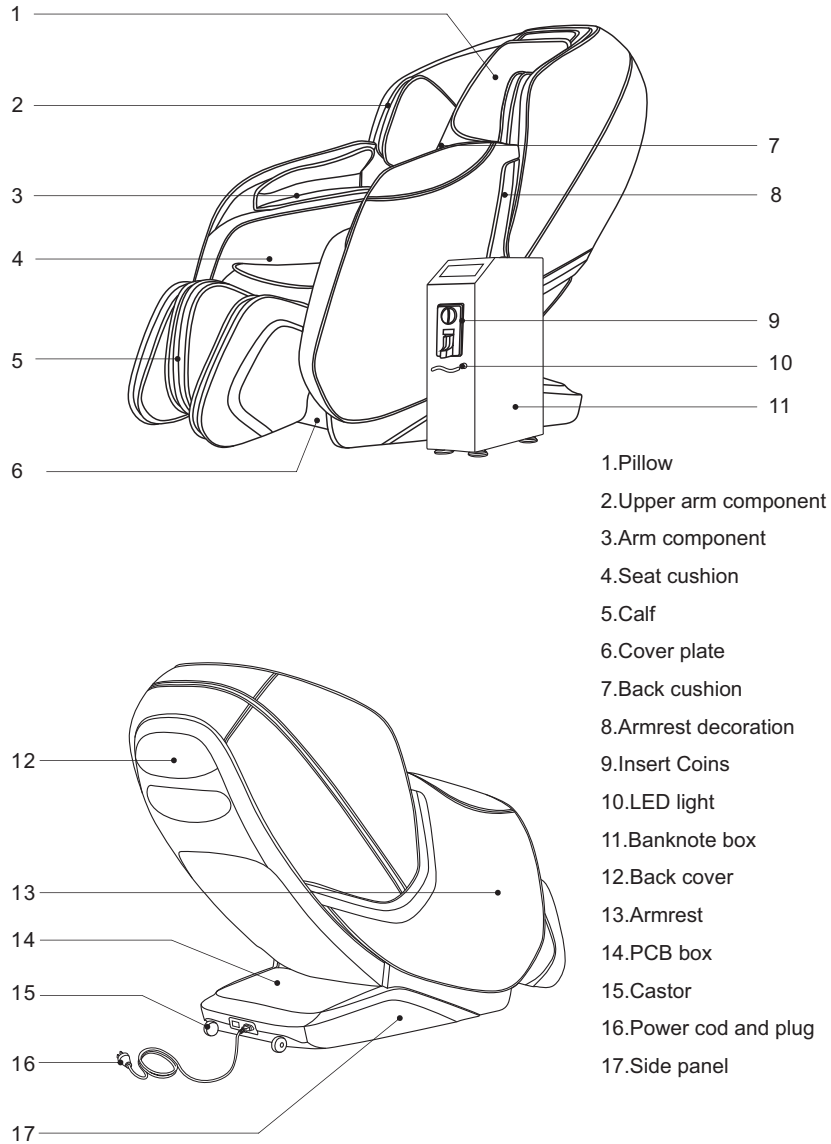


### ⚠ Warning

When start the zero gravity lying function, be sure to check whether there are children and pets under the bottom of the footrest and backrest, may cause the product damaged or personal injuries.



## Name and function of components



## Function

- Designed with a set of vertically up and down four wheels driven, muted intelligent massage hands.
- There are five kinds of simulated massage techniques: shiatsu, kneading, tapping, knocking, kneading and tapping.
- Set up characteristic automatic massage function
- Air pressure massage function: arms air pressure, calf air pressure, with 3 level intensity adjustable.
- The motor drives the footrest and the backrest synchronicity, and lay down automatically two regulatory functions
- The backrest of the massage chair should be kept at least 275 mm away from the wall.
- Combined with human back curve technology, makes you enjoy personal massage from the head to the leg.
- The chair will be reset when switch off. The massage hands will be restore as well
- With coin box

**Please Note: Acceptable Coins - £1 & £2**

## Method of usage

### 1. Instructions for coin box installation

- Press down the back end of the massage chair and tilt the massage chair at a certain Angle (note: it must be operated by two or more people in cooperation to avoid product dumping or personal injury). Fix the connecting pipe on the bottom frame of the massage chair with 2 pcs M5 screws (figure 1).
- Remove the back cover of the coin box and pull out the drawer; 1 connecting pipe to the coin box and fix it with 2 pcs M6 nuts; After the coin box is fixed, install the drawer and the back cover; Plug in the cable of the coin box and tighten it (figure2).

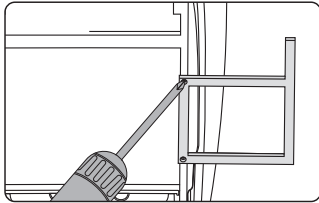


Figure 1

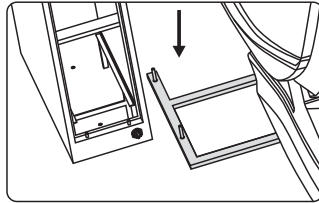
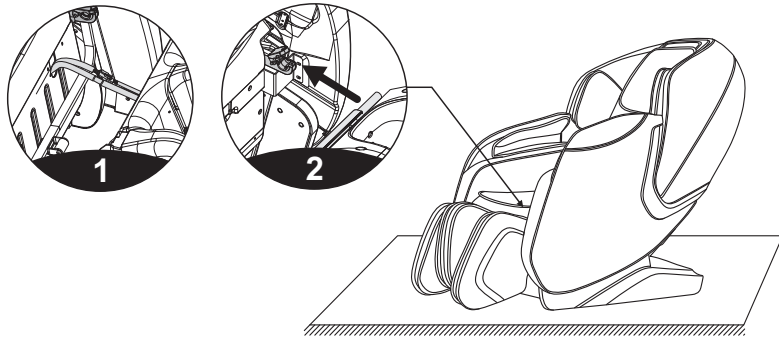


Figure 1

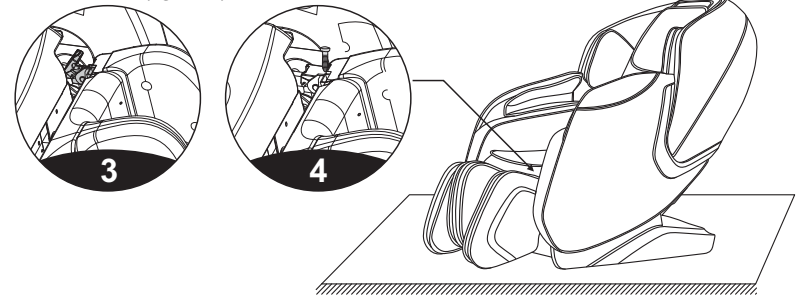
### 2. The calf installation.

- After connecting the wires and the air hose between the chair seat and the leg rest , unfasten the fixed pipe belt and insert the connecting part into the seat frame (figure 1).
- Place the round tube from calf left and right sides to the legs brackets. (figure 2)



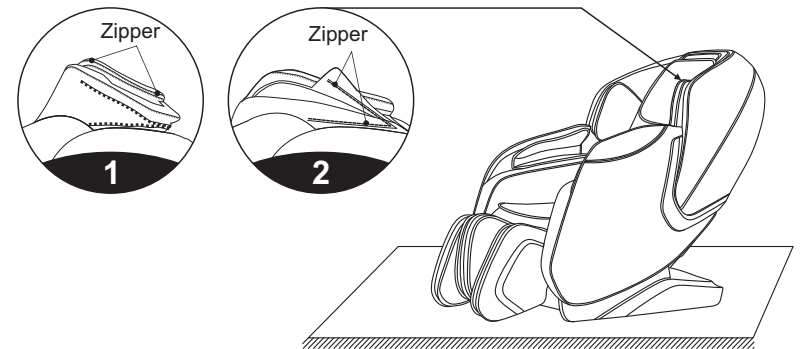
## Method of usage

- Then turn the legs fixing cover over the round tube on both sides of the legs (figure 3)
- Then use 2pcs M4 screws fix the legs on the massage chair, turn up and down to check if there are any problems, the wires and air hose get stuck or not, finish the installation. (figure 4)



### 3. Head cushions and backrest pad's dismantling and use manual

- The head cushion allows you to control the intensity of the neck and shoulder massage, You can decide whether to use the head cushion (Recommend to use). The backrest cushion and the backrest is connected by zipper (1), head cushion and the backrest cushion connected by the zipper (2).



## Method of usage

### 4. Switch power supply on

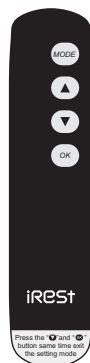


### 5. Start to massage

- Connect the power plug to the power outlet, switch on and waiting 5 seconds.
- Insert the coin to the coin box, the massage chair will be start massage when insert enough the coin. The massage angle will be in the position of default view. It is ok, if insert coin again to Extend massage time during massage.
- In massage process, massage time countdown display, countdown to zero, all massage function stop, and the calf frame and backrest frame automatically restore to the initial position.

### 6. Setting of coin box parameters

- The setting operator must connect to the coin box in the position of without power. After connected, plug the chair with power.
- Setting operator function description.



Button	Description
MODE	Choice the model of setting parameter
▲	Parameter increase button
▼	Parameter decrease button
OK	Parameter ensure button

Times of press button	Function	Display	Description
1	1 Setting coin value	1 0 1	Min. 1, Max. 20
2	1 Setting massage time	1-0 1	Min. 1, Max. 30

## Method of usage

3	2. Setting coin value	2 0 1	Min. 1, Max. 20
4	2. Setting massage time	2-0 1	Min. 1, Max. 30
5	3. Setting coin value	3 0 1	Min. 1, Max. 20
6	3. Setting massage time	3-0 1	Min. 1, Max. 30
7	4. Setting coin value	4 0 1	Min. 1, Max. 20
8	4. Setting massage time	4-0 8	Min. 1, Max. 30
9	5. Setting coin value	5 0 1	Min. 1, Max. 20
10	5. Setting massage time	5-0 1	Min. 1, Max. 30
11	6. Voice Broadcast	6 0 1	0: Off, 1: English, 2: Chinese
12	7. Buzzer switch	7 0 1	0: off, 1: on
13	8. Calf automatically angle setting	8 0 1	1: lowest, 1,2, 3,4,5 (highest)
14	9. Back rest automatically angle setting	9 0 1	0(highest) 1,2,3,4,5 (lowest)
15	Display A period of the cumulative number of COINS	1 0 0 0 1-0 0	Two paragraphs for display (↑ and ↓ for choice)
16	Display A period of accumulated working time	1 0 0 0 1-0 0	Two paragraphs for display (↑ and ↓ for choice)
17	Display the cumulative number of COINS	1 0 0 0 1 0 0 0 1-0 0	Three paragraphs for display (↑ and ↓ for choice)
18	Accumulated working time	1 0 0 0 1 0 0 0 1-0 0	Three paragraphs for display (↑ and ↓ for choice)
19	Display the ID of massage chair	1 1 8 1 - 1 1 6 0 0 0 1	Three paragraphs for display (↑ and ↓ for choice)

## Method of usage

### 7. Operate step

- "MODE" choice the parameter to setting
- "↑" and "↓" adjust the parameter or display range exchange
- "ok" ensure and store the parameter
- Setting finished, press "↓" and "ok" button at the same time to exit function of setting parameter. And it will be automatically exit the function of setting parameter if without operate during 10 seconds.
- Press four button at the same time "MODE", "↑", "↓" and "OK", All parameters are initialized. The cumulative number of COINS and the cumulative working time, the total cumulative value is not clear zero.

### Error code

No.	Display	Description
1	OFF'1	Up and down sensor damage
2	OFF'2	Up/down motor damage
3	OFF'3	Signal between chair and box is disconnect
4	OFF'5	Back mechanism go up and down over time
5	OFF'5	Back mechanism go up and down over time
6	OFF'6	Back mechanism stop moving up and down
7	OFF'7	Back mechanism is over loading
8	OFF'8	Kneading motor is over loading
9	OFF'9	Cylinder is over loading
10	OF1'0	Cylinder is working over time
11	OF1'2	Flapping motor is over loading
12	OF1'3	Roller motor overload

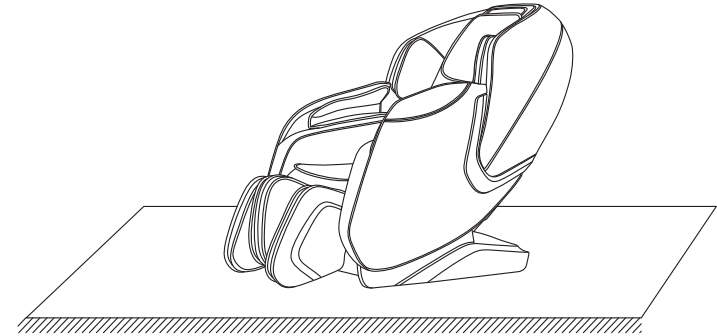
### 8. Stop massage

- The massage time up, massage function will stopped, the back and calf are automatically reset.

## Method of usage

### 9. Floor Protection

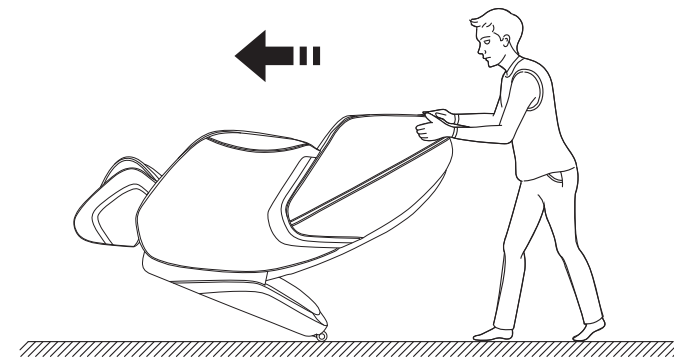
- Put the heavy massage chairs on the wood floor for a may damage the floor, so please place a carpet or other object to avoid this damage.



Caution: Do not move the chairs with its wheels on wood floor, rough ground or in a narrow space. Two people are required to lift the chair. During the lifting period, take the calf rest end sealing plate and backrest cover grooves as the force-bearing point (Please do not lift armrest directly.)

### 10. Method of movement

- Make sure that all wires are far above the ground, tilt the backrest backward to a certain degree (with the gravity center resting on the wheels), push the chair forward or backward with your hands and finally resume the chair to the normal position in a slow and gentle manner.



Warning: Massage chair rear wheels are only suitable for short distance movement for long distances, pls use other assistive tools to move the massage chair.

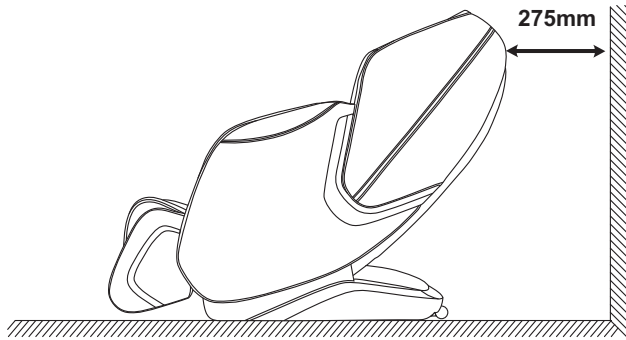


## Method of usage

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### 11. The distance from the wall

- When you place the massage chair, the backrest should always be kept at least 275mm away from the wall. If the backrest is too close to the wall, it will collide the wall and cause damage to the product when it lifting down.



## Product specification

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Model: A300

Configure: 11T

Name: VComfort ProVend Massage Chair

Rated voltage: 110-120V~ 60Hz   
220-240V~ 50Hz/60Hz

Rated power input: 70W

Rated time: 20Min

Safety structure: Class I

Material introduction: PVC, PA, steel parts and electric & electron parts

MATERIAL	PU	LEATHER	CLOTH	WOOD